
Apple Watch Users...

Joshua Kenny

To: everyone

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Hey Folks!

This email is directed at Apple Watch users so, if you aren't one, I would stop reading now... unless you want to completely bored then by all means, read on!

Just wanted to pass along some information I have found regarding Apple Watch defects. I recently had to have my Apple Watch replaced and I thought this information could be useful to anyone else that might have the same problem that I did but, thought maybe they were at fault or that it wouldn't be covered under warranty. If an Apple Watch battery is defective, it can expand or become "swollen", when it expands it will put pressure on the glass and can cause it to crack. If this happens, this is 100% a manufacturer defect and will be replaced by Apple. You can take it into the store or contact AppleCare for express replacement. If anyone tries to tell you it will count against your AppleCare+, that is false and you should ask for a senior advisor or manager. Hopefully you won't run into any of these problems but, if you do, its pretty painless to get replaced.

I would also advised that if this does happen and you want to be safe, I would contact Apple Immediately and then turn off the watch and not wear it until it's replaced.

Feel free to reach out if you have further questions.

Here are some pictures of what the cracks cause by a swollen battery can look like:







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